



## CANCELLATION POLICY

### PAYMENT POLICY

After a confirmation has been emailed to you, a courtesy hold requires payment within 5 working days to secure the reservation. For places that have a wait list, a 24hr courtesy hold will be offered.

### RETREAT CANCELLATIONS

It is your responsibility to read and understand our cancellation policy before making a reservation. Naturally, no one books with the intention of cancelling or postponing their retreat, but unexpected things do happen, so please

### DEFINITIONS

“Cancellation” is defined as not attending your scheduled Bali Lifestyle and Fitness Retreat, including postponing or rescheduling. “You” refers to the guest booking a Bali Lifestyle and Fitness Retreat. “We” refers to Bali Lifestyle and Fitness Retreats.

### TRAVEL AND CANCELLATION INSURANCE

To join the retreat you must have travel insurance. Please be sure that your insurance policy covers you for all relevant SPORT ACTIVITIES you will be engaging upon on your retreat & TRIP CANCELLATION. Depending on the policy and conditions, travel cancellation insurance will pay for some or all cancellation fees. With most agencies, insurance must be purchased within 14 days of making your reservation. We love World Nomad Travel Insurance as this covers you for all activities during a Bali Lifestyle and Fitness Retreat.

### GUEST CANCELLATION POLICY

If you cancel your trip, Bali Lifestyle and Fitness Retreats does not offer refunds for any reason. A portion of your payment may be used as credit for another retreat to be taken within two years of your original retreat date. We will gladly transfer your credit to another guest.

Depending on when you cancel, cancellation penalties may apply. Fees are determined by the following schedule:

- **90** days before your retreat start date, 100% of your payment may be applied to another Retreat.
- **60 – 89** days before your retreat start date, 75% of your payment may be applied to another Retreat. You will forfeit 25% of the price of your retreat.
- **21 – 59** days before your retreat start date, 40% of your payment may be applied to another Retreat. You will forfeit 60% of the price of your retreat.
- **21** days or less before your retreat start date, you will forfeit your entire payment.

Exceptions to our policy cannot be made for any reason. We do not offer credit for a guest arriving later than the starting date or leaving earlier than the end of the retreat date. You will receive a Participant Agreement form which must be signed and submitted within one week of booking confirmation.

### BALI LIFESTYLE AND FITNESS RETREATS CANCELLATION POLICY

While we will never cancelled a retreat without exhausting all other options first. If Bali Lifestyle and Fitness Retreats must cancel a booked retreat date for any reason, you may transfer your full retreat payment to another retreat, or you may request a refund of your payment to us, constituting a full settlement.

Bali Lifestyle and Fitness Retreats is not responsible for your expenses incurred in preparation for any cancelled retreat, such as airline tickets, loss of work, and/or other costs associated with preparing for your trip.